



[www.my-fi.co.za](http://www.my-fi.co.za)  
[accounts@my-fi.co.za](mailto:accounts@my-fi.co.za)  
 Plot 269 Kameeldrift Oos  
 Kameeldrift  
 Pretoria  
 0826037468  
 0722624588

**Client Information**

<b>Name</b>		<b>Company Name</b>	
<b>Surname</b>		<b>Reg No</b>	
<b>Contact Person for Payments</b>		<b>Work No</b>	
<b>Cell No</b>		<b>Vat No</b>	
<b>ID No</b>			
<b>Address</b>			
<b>Agent / Sales Rep</b>		<b>Email Address</b>	

**Packages**

**Home Uncapped Packages Month To Month (1 to 2 contention) No FUP , No Throttling , No Shapeing**

Package	Speed up to	Data	Monthly	Tick
My-fi Home 1	up to 1 Mbps	Uncapped	R 149,00	
My-fi Home 2	up to 2 Mbps	Uncapped	R 299,00	
My-fi Home 4	up to 4Mbps	Uncapped	R 499,00	
My-fi Home 6	up to 6 Mbps	Uncapped	R 799,00	
My-fi Home 8	up to 8 mbps	Uncapped	R 999,00	
My-fi Home 10	up to 10 Mbps	Uncapped	R 1 399,00	
My-fi Home 15	up to 15 Mbps	Uncapped	R 1 999,00	
My-fi Home 20	up to 20 Mbps	Uncapped	R 2 499,00	

**Business Uncapped (Priority Service) No FUP , No Throttling , No Shapeing**

Package	Speed up to	Data	Monthly	Tick
My-fi Business 2	2 Mbps	uncapped	R 699,00	
My-fi Business 4	4Mbps	uncapped	R 999,00	
My-fi Business 6	6 Mbps	uncapped	R 1 499,00	
My-fi Business 10	10 Mbps	uncapped	R 2 499,00	

**My-Fi Protect**

**Replacement of Outdoor antenna And Access Point in Case of Lightning Damage or Surges (does not include Theft)**

	Equipment Installed	Monthly	Tick
<b>Outdoor CPe (Litebeam)</b>		R 25,00	
<b>outdoor cpe (Non Litebeam)</b>		R 39,00	
<b>Indoor Wireless AP</b>		R 15,00	

**Standard Installation**

<b>Month to Month (once off Install Fee) (Standard install)</b>	R	<b>2 899,00</b>
<b>12 Month Contract fee for installation pm(standard install)</b>	R 299 p.m. (R350 callout fee)	

**Amount Payable after install**

Description	Total
<b>Monthly Package</b>	
<b>Extras (Protect or cable)</b>	
<b>Installation</b>	
<b>Total Payable on Connection</b>	

**My-Fi Wireless PTY Ltd Banking Details**

FNB

Acc no: 62835461071

Montana Branch :230145

Cheque

**Installer / Office Use**

Cable Used				
Equipment Used				
Bracket Used				
Access Point				
Additional Hardware				
Installer on site				
Date of Install		Time in / Time Out		

**Terms and conditions**

All Hardware will remain the property of My-fi until the account is paid/settled in Full  
Monthly payments must reflect on our bank accounts by the 5th of each month  
Debit order will be mandatory unless arranged otherwise through management  
a R150 Fee will be charged if your debit order does not go through successfully and not arranged 5 days before debit batches is authorized  
R250 reconnection fee will be charged if line is cut off due to non payment (Cut off does not mean cancelation of service)  
One calendar month Notice period upon cancelation in writing to accounts@my-fi.co.za  
all support queries will be handled via ticket system Support@my-fi.co.za  
Any misuse on home uncapped packages will result in warning continuous warnings will result in Myfi cancelling your services should this continue  
Standard Install refers to 20m Cable -PB 300 Antenna-a Dstv Bracket or small tripod and 3m pole -a Tenda AP-Installation and setup of equipment at premises  
additional charges may apply if there is a non standard install the tech will do a signal test and determine how to proceed  
when a line is cut off you are still liable for payment untill cancelation is given in writing to accounts@my-fi.co.za 1 calendar month notice  
Note that 1 claim on protect a year is paid for in full there after 50% of the replacement fee will be covered and difference is payable by client  
on installation a pop must be provided or sent to accounts@my-fi.co.za before the tech is allowed to leave site after install  
By Signing this you acknowledge that you understand the terms and conditions in this document  
and that you agree to the terms and conditions of our services

I (NAME AND SURNAME) \_\_\_\_\_ aknowlage that I have read and understand all tems and conditions

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Customer Name

\_\_\_\_\_  
Date