



www.myfiwireless.co.za
accounts@my-fi.co.za
 Plot 269 Kameeldrift Oos
 Kameeldrift
 Pretoria
 0826037468 Lukas Support and Sales
 0722624588 Quintin

Client Information

Name		Company Name	
Surname		Reg No	
Contact Person for Payments		Work No	
Cell No		Vat No	
ID No			
Address			
Agent / Sales Rep		Email Address	

Packages

Home Uncapped Basic Packages Month To Month Uncapped best effort service

Package	Speed up to (Download /upload Rate)	Contention	Monthly	Tick
My-fi Home 2 Basic	up to 2 Mbps / 1 Mbps	5 to 1	R 299,00	
My-fi Home 4 Basic	up to 4 Mbps / 2 Mbps	5 to 1	R 499,00	
My-fi Home 6 Basic	up to 6 Mbps / 3 Mbps	5 to 1	R 799,00	
My-fi Home 8 Basic	up to 8 Mbps / 4 Mbps	5 to 1	R 999,00	
My-fi Home 10 Basic	up to 10 Mbps / 5 Mbps	5 to 1	R 1 299,00	
My-fi Home 15 Basic	up to 15 Mbps / 5 Mbps	5 to 1	R 1 699,00	
My-fi Home 20 Basic	up to 20 Mbps / 5 Mbps	5 to 1	R 2 199,00	

Home Uncapped / Home Business Uncapped (Priority Service) No FUP , No Throttling , No Shaping

Package	Speed up to (Download /upload Rate)	Contention	Monthly	Tick
My-fi Home 2 premium	up to 2 Mbps / 2 Mbps	2 to 1	R 399,00	
My-fi Home 4 premium	up to 4 Mbps / 4 Mbps	2 to 1	R 649,00	
My-fi Home 6 premium	up to 6 Mbps / 6 Mbps	2 to 1	R 999,00	
My-fi Home 8 premium	up to 8 Mbps / 8 Mbps	2 to 1	R 1 299,00	
My-fi Home 10 premium	up to 10 Mbps / 10 Mbps	2 to 1	R 1 499,00	
My-fi Home 15 premium	up to 15 Mbps /10 Mbps	2 to 1	R 1 999,00	
My-fi Home 20 premium	up to 20 Mbps / 10 Mbps	2 to 1	R 2 399,00	

Business Uncapped (Priority Service) No FUP , No Throttling , No Shaping (7am to 5PM) thereafter Best effort service

Package	Speed up to	Contention	Monthly	Tick
My-fi Business 4	4Mbps	1 to 1	R 699,00	
My-fi Business 6	6 Mbps	1 to 1	R 999,00	
My-fi Business 8	8 Mbps	1 to 1	R 1 299,00	
My-fi Business 10	10 Mbps	1 to 1	R 1 699,00	
My-fi Business 20	20 Mbps	1 to 1	R 2 499,00	

My-Fi Protect

Replacement of Outdoor antenna And Access Point in Case of Lightning Damage or Surges (does not include Theft)

	Equipment Installed	Monthly	Tick
outdoor cpe (Non Litebeam)		R 39,00	
Indoor Wireless AP		R 15,00	

Standard Installation

Month to Month (once off Install Fee) (Standard install)	R	2 899,00	
6 Month Contract fee for installation pm(standard install)	R 499 p.m. + (R750 callout fee once off)		
3 Month Contract fee for installation pm(standard install)	R 850 p.m. + (R750 callout fee once off)		

My-Fi Wireless PTY Ltd Banking Details

FNB

Acc no: 62835461071

Montana Branch :230145

Cheque

Terms and conditions

All Hardware will remain the property of My-fi until the account is paid/settled in Full

Monthly payments must reflect on our bank accounts by the 5th of each month

Debit order will be mandatory unless arranged otherwise through management

a R150 Fee will be charged if your debit order does not go through successfully and not arranged 5 days before debit batches are authorized 25th each month

R250 reconnection fee will be charged if line is cut off due to non payment (Suspension of Services does not imply cancelation of service)

One calendar month Notice period upon cancelation in writing to accounts@my-fi.co.za

all support queries will be handled via ticket system Support@my-fi.co.za

Any misuse on home uncapped packages will result in warning continuous warnings will result in Myfi cancelling your services should this continue

Standard Install refers to 20m Cable -PB 300 Antenna-a Dstv Bracket or small tripod and 3m pole -a Tenda AP-Installation and setup of equipment at premises

additional charges may apply if there is a non standard install the tech will do a signal test and determine how to proceed

when a line is suspended you are still liable for payment until cancelation is given in writing to accounts@my-fi.co.za 1 calendar month notice

Note that 1 claim on protect a year is paid for in full there after 50% of the replacement fee will be covered and difference is payable by client

on installation a pop must be provided or sent to accounts@my-fi.co.za before the tech is allowed to leave site after install

By Signing this you acknowledge that you understand the terms and conditions in this document

and that you agree to the terms and conditions of our services and will be fully liable for any costs or outstanding amounts

I (NAME AND SURNAME) _____ acknowledge that I have read and understand all terms and conditions

Customer Signature

Customer Name

Date