



[www.myfiwireless.co.za](http://www.myfiwireless.co.za)  
[accounts@my-fi.co.za](mailto:accounts@my-fi.co.za)  
 Plot 269 Kameeldrift Oos  
 Kameeldrift  
 Pretoria  
 0826037468 Lukas Support and Sales  
 0722624588 Quintin

**Client Information**

Name		Company Name	
Surname		Reg No	
Contact Person for Payments		Work No	
Cell No		Vat No	
ID No (Attach Copy of ID)			
Address			
Agent / Sales Rep		Email Address	

**Packages**

**Home Uncapped Basic Packages Month To Month Uncapped best effort service**

Package	Speed up to (Download /upload Rate)	Contention	Monthly	Tick
My-fi Home 2 Basic	up to 2 Mbps / 1 Mbps	5 to 1	R 299.00	
My-fi Home 4 Basic	up to 4 Mbps / 2 Mbps	5 to 1	R 499.00	
My-fi Home 6 Basic	up to 6 Mbps / 3 Mbps	5 to 1	R 799.00	
My-fi Home 8 Basic	up to 8 Mbps / 4 Mbps	5 to 1	R 999.00	
My-fi Home 10 Basic	up to 10 Mbps / 5 Mbps	5 to 1	R 1,299.00	
My-fi Home 15 Basic	up to 15 Mbps / 5 Mbps	5 to 1	R 1,699.00	
My-fi Home 20 Basic	up to 20 Mbps / 5 Mbps	5 to 1	R 2,199.00	

**Home Uncapped / Home Business Uncapped (Priority Service) No FUP, No Throttling, No Shaping**

Package	Speed up to (Download /upload Rate)	Contention	Monthly	Tick
My-fi Home 2 premium	up to 2 Mbps / 2 Mbps	2 to 1	R 399.00	
My-fi Home 4 premium	up to 4 Mbps / 4 Mbps	2 to 1	R 649.00	
My-fi Home 6 premium	up to 6 Mbps / 6 Mbps	2 to 1	R 999.00	
My-fi Home 8 premium	up to 8 Mbps / 8 Mbps	2 to 1	R 1,299.00	
My-fi Home 10 premium	up to 10 Mbps / 10 Mbps	2 to 1	R 1,499.00	
My-fi Home 15 premium	up to 15 Mbps / 10 Mbps	2 to 1	R 1,999.00	
My-fi Home 20 premium	up to 20 Mbps / 10 Mbps	2 to 1	R 2,399.00	

**Business Uncapped (Priority Service) No FUP, No Throttling, No Shaping (7am to 5PM) thereafter Best effort service**

Package	Speed up to	Contention	Monthly	Tick
My-fi Business 4	4Mbps	1 to 1	R 699.00	
My-fi Business 6	6 Mbps	1 to 1	R 999.00	
My-fi Business 8	8 Mbps	1 to 1	R 1,299.00	
My-fi Business 10	10 Mbps	1 to 1	R 1,699.00	
My-fi Business 20	20 Mbps	1 to 1	R 2,499.00	

**My-Fi Protect**

**Replacement of Outdoor antenna And Access Point in Case of Lightning Damage or Surges (does not include Theft)**

	Equipment Installed	Monthly	Tick
outdoor cpe (Non Litebeam)		R 39.00	
Indoor Wireless AP		R 15.00	

**Standard Installation**

Month to Month (once off Install Fee) (Standard install)	R	2,899.00	
6 Month Contract fee for installation pm(standard install)	R 499 p.m. + (R750 callout fee once off)		
3 Month Contract fee for installation pm(standard install)	R 850 p.m. + (R750 callout fee once off)		

<b>My-Fi Wireless PTY Ltd Banking Details</b>
FNB
Acc no: 62835461071
Montana Branch :230145
Cheque

<b>Terms and conditions</b>
All Hardware will remain the property of My-fi until the account is paid/settled in Full
Monthly payments must reflect on our bank accounts by the 5th of each month
Debit order will be mandatory unless arranged otherwise through management
a R150 Fee will be charged if your debit order does not go through successfully and not arranged 5 days before debit batches are authorized 25th each month
R250 reconnection fee will be charged if line is cut off due to non payment (Suspension of Services does not imply cancelation of service)
One calendar month Notice period upon cancelation in writing to accounts@my-fi.co.za
all support queries will be handled via ticket system Support@my-fi.co.za
Any misuse on home uncapped packages will result in warning continuous warnings will result in Myfi cancelling your services should this continue
Standard Install refers to 20m Cable -PB 300 Antenna-a Dstv Bracket or small tripod and 3m pole -a Tenda AP-Installation and setup of equipment at premises
additional charges may apply if there is a non standard install the tech will do a signal test and determine how to proceed
when a line is suspended you are still liable for payment untill cancelation is given in writing to accounts@my-fi.co.za 1 calendar month notice
should you not settle you account after cancelation you will be held liable for any fees that will be charged for collection of this amount
Note that 1 claim on protect a year is paid for in full there after 50% of the replacement fee will be covered and difference is payable by client
on installation a pop must be provided or sent to accounts@my-fi.co.za before the tech is allowed to leave site after install
the address must be the one where the install takes place
By Signing this you acknowledge that you understand the terms and conditions in this document
and that you agree to the terms and conditions of our services and will be fully liable for any costs or outstanding amounts
Please send a copy of ID for the person signing this agreement he/she should be 18 years or older

I (NAME AND SURNAME) \_\_\_\_\_ aknowledge that I have read and understand all tems and conditions

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Customer Name

\_\_\_\_\_  
Date