



www.myfiwireless.co.za
accounts@my-fi.co.za
 Plot 269 Kameeldrift Oos
 Kameeldrift
 Pretoria
 0826037468 Support and Sales
 0722624588 Quintin

Office:

Client Information

Name		Company Name	
Surname		Reg No	
Contact Person for Payments		Work No	
Cell No		Vat No	
ID No (Attach Copy of ID)			
Address			
Agent / Sales Rep		Email Address	

Additional Services required please tick next to service (get additional 5% discount on internet bill if we host any service monthly)

Service	Tick	Service	Tick
Hosting (email or website)		Backup Data	
IT Services		Social media Marketing	
Web design		Security Cameras	
PC Repairs		VoIP	

Packages

Home Uncapped Basic Packages Month To Month Uncapped best effort service (least priority on network)

Package	Speed up to (Download /upload Rate)	Contention	Monthly	Tick
My-fi Home 2 Basic	up to 4 Mbps / 1 Mbps	best effort service	R 299,00	
My-fi Home 4 Basic	up to 7 Mbps / 2 Mbps	best effort service	R 499,00	
My-fi Home 6 Basic	up to 10 Mbps / 3 Mbps	best effort service	R 799,00	
My-fi Home 8 Basic	up to 12 Mbps / 4 Mbps	best effort service	R 999,00	
My-fi Home 10 Basic	up to 15 Mbps / 5 Mbps	best effort service	R 1 299,00	
My-fi Home 15 Basic	up to 20 Mbps / 5 Mbps	best effort service	R 1 699,00	
My-fi Home 20 Basic	up to 25 Mbps / 5 Mbps	best effort service	R 1 999,00	

Home Uncapped / Home Business Uncapped (Priority Service) No FUP , No Throttling , No Shaping

Package	Speed up to (Download /upload Rate)	Contention	Monthly	Tick
My-fi Home 2 premium	up to 4 Mbps / 4 Mbps	2 to 1	R 399,00	
My-fi Home 4 premium	up to 7 Mbps / 7 Mbps	2 to 1	R 649,00	
My-fi Home 6 premium	up to 10 Mbps / 10 Mbps	2 to 1	R 999,00	
My-fi Home 8 premium	up to 12 Mbps / 12 Mbps	2 to 1	R 1 299,00	
My-fi Home 10 premium	up to 15 Mbps / 15 Mbps	2 to 1	R 1 499,00	
My-fi Home 15 premium	up to 20 Mbps /20 Mbps	2 to 1	R 1 999,00	
My-fi Home 20 premium	up to 25 Mbps / 20 Mbps	2 to 1	R 2 399,00	

Business Uncapped (Priority Service) No FUP , No Throttling , No Shaping

Package	Speed up to	Contention	Monthly	Tick
My-fi Business 4	6Mbps	1 to 1	R 699,00	
My-fi Business 6	10 Mbps	1 to 1	R 999,00	
My-fi Business 8	12 Mbps	1 to 1	R 1 299,00	
My-fi Business 10	15 Mbps	1 to 1	R 1 699,00	
My-fi Business 20	25 Mbps	1 to 1	R 2 499,00	

My-Fi Protect

Replacement of Outdoor antenna And Access Point in Case of Lightning Damage or Surges (does not include Theft)

	Equipment Installed	Monthly	Tick
outdoor cpe Ubiquity	THIS IS PER OUTDOOR DEVICE	R 65,00	
Outdoor Cpe Cambium	Outdoor Device (Dish)	R 90,00	
Indoor Wireless AP	THIS IS PER Indoor Router that Myfi Supplied	R 20,00	

Installation Fee

Standard Installation

Month to Month (once off Install Fee) (Standard install)	R	2 999,00
6 Month Contract fee for installation pm(standard install) (Protect mandatory)	R 399 p.m. + (R750 callout fee once off)	
3 Month Contract fee for installation pm(standard install)(Protect Mandatory)	R 750 p.m. + (R750 callout fee once off)	

My-Fi Wireless PTY Ltd Banking Details

FNB
Acc no: 62835461071
Montana Branch :230145
Cheque

Terms and conditions

All Hardware will remain the property of My-fi until the account is paid/settled in Full
Monthly payments must reflect on our bank accounts by the 5th of each month
Debit order will be mandatory unless arranged otherwise through management
a R150 Fee will be charged if your debit order does not go through successfully and not arranged 5 days before debit batches are authorized 25th each month
R250 reconnection fee will be charged if line is cut off due to non payment (Suspension of Services does not imply cancelation of service)
One calendar month Notice period upon cancelation in writing to accounts@my-fi.co.za
all support queries will be handled via ticket system Support@my-fi.co.za
Any misuse on home uncapped packages will result in warning continuous warnings will result in Myfi cancelling your services should this continue
Standard Install refers to 20m Cable -PB 300 Antenna-a Dstv Bracket or small tripod and 3m pole -a Tenda AP-Installation and setup of equipment at premises
additional charges may apply if there is a non standard install the tech will do a signal test and determine how to proceed
when a line is suspended you are still liable for payment until cancelation is given in writing to accounts@my-fi.co.za 1 calendar month notice
Note that 1 claim on protect a calender year is paid for in full there after 50% of the replacement fee will be covered and difference is payable by client
on installation a pop must be provided or sent to accounts@my-fi.co.za before the tech is allowed to leave site after install
We Reserve the right to change any packages or prices or service offerings if our suppliers do so and will be done in writing
Please Provide us with a copy of your ID , the address must be the one where the install takes place
By Signing this you acknowledge that you understand the terms and conditions in this document
and that you agree to the terms and conditions of our services and will be fully liable for any costs or outstanding amounts

I (NAME AND SURNAME) _____ acknowledge that I have read and understand all terms and conditions

1 Calendar month notice on Cancelation of contract must be given in writing to accounts@myfi.co.za

Customer Signature

Customer Name

Date